

The Citrus Connection.

Building a No Wrong Door Culture



Patricia Thomas

Chair, CEO Roundtable

Community Alliance of Citrus County

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- Clearly identified problem
- Adapt best practices to our needs

An example





Currently -- No
organized way to
address multiple needs



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- An organized communications and collaboration system to support “the whole person”
- A “force multiplier”



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Building a
“No Wrong Door”
culture



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- No “Wrong Door”
- Interactive, comprehensive resource catalog



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- No “Wrong Door”
- Interactive, comprehensive resource catalog
- Community Advisors



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Solving a
BIG problem
that needs solving



Citrus County Hospital Board
Community Needs
Assessment citizen
committee

CEO Roundtable for the
Community Alliance of Citrus
County



Communication!



Lack of communication:

- Among service providers
- Between providers and those who need help



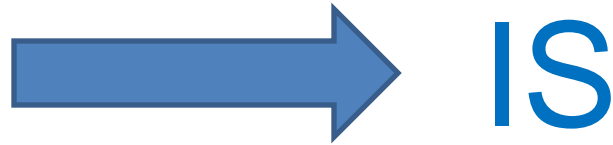
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→ NOT

- NOT a new bureaucracy
- Does NOT award funds
- Shall NOT poach



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IS

- Communications partner and extender
- Spark & glue
- Tech-based, human-operated resource and referral system



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- Must address the “whole person”
- Achieve greater health, well-being and prosperity



Next steps

1. Take the opportunity
2. Network



Next steps

1. Take the opportunity
2. Network
3. Collaborate –
not re-invent

What do YOU think?



We Want Your Input

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Why I think this is a good idea: _____

What I think can improve it: _____

I want to be part of the ***Citrus Connection***.

Contact me:

- Name: _____
- Email: _____
- Phone : _____
- Other: _____

Thanks!



Let's Make It Happen!

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